



Silverwoods of Lancashire

The County's Leading Auctioneers and Valuers

INFORMATION FOR BUYERS

Q: How do I buy from Silverwoods Auction

A: Simply follow these easy steps

1. Firstly you must register with us and we issue you with a Bidders number which is valid until the end of 2009 (there is an admin fee of £2).
2. You then look around the auction room on one of the viewing days, making a note of any item you want to bid on. We also suggest you make a note of your limit for the item.
3. When the item you wish to bid on is announced at Auction raise your bidders card or catalogue to indicate to the auctioneer that you are bidding. If you are outbid and wish to continue bidding again indicate to the auctioneer that you are bidding. Please note that there is a 12.5% Buyers Premium charged on each lot
4. If you have successfully purchased any lots and you decide to leave, please settle your account in the office where you will be given a receipt
5. You hand this receipt to a porter at the packing area who will collect your items from the saleroom for you
6. Feel free to use any packaging provided to ensure your items are safe and secure

Q: What if I cannot attend the auction?

A: If you are unable to attend the auction simply pick up a bidding slip or ask a member of staff for one during viewing. Fill this slip in with your maximum bid and hand to a member of staff. If your bid is successful, a member of staff will contact you immediately after the sale to arrange a collection time.

Q: What if I can't attend the viewing and the auction?

A: We always urge people to try to view the items so they are happy with what they are bidding for. If you are unable to attend the viewing and the auction, call a member of staff who will be happy to describe the item and answer any questions regarding the item. We can then fill in a bidding slip for you and the auctioneer will bid on your behalf, we will then notify you if you are successful within an hour of the completion of the sale.

Q: Can I bid over the phone?

A: Yes we will accept phone bids on any items over £80. We will contact you approximately five lots prior to the item you are interested in.

Q: What if I am unable to collect the item?

A: If you are the successful purchaser of any lots we can arrange transport or posting of the item. This service is at your cost. Please contact us before the day of sale to give the relevant information.

Q: How can I pay?

A: We accept cash, credit and debit cards and a cheque with bankers card (large amounts will have to be arranged before bidding). We can take payments over the phone or by post but please do not send cash through the post.

Please remember we are here to help. Our friendly, dedicated staff will do all we can to make buying or selling with Silverwoods easy and hassle-free.

If you have any questions please call Wilf Mould on 01200 423322

This information chiefly relates to items entered in to the fortnightly catalogue sales that are held on Thursdays starting at 10am - see diary elsewhere on the site for this years' sales dates - For information regarding other special sales please call a member of staff who will be happy to advise you.

**SILVERWOODS OF LANCASHIRE
GENERAL AUCTION INFORMATION**

- All sales start at 10.00 a.m unless otherwise stated
- Items for inclusion into any of the sales can be brought in any Monday (9 – 12 noon) or at the same time on Tuesday if Monday is a Bank Holiday
- If you are unable to attend, please call Wilf Mould on 01200 423322 to make alternative arrangements
- Viewing times for the regular Thursday auctions are the Tuesday (4 – 6 pm) and Wednesday (10 – 2 pm) prior and Thursday (9 am – start of sale)
- Viewing times for Rural and Domestic Bygones and Collectors Sales are the Friday prior (1 – 5 pm) and morning of sale (from 8 am).
- Viewing times for Special Sales to be announced
- All sale catalogues can be downloaded from www.silverwoods.co.uk where you will also find more information on buying and selling with Silverwoods and our full terms and conditions for vendors and buyers
- There are additional general sales of household effects, bric-a-brac and other items every Wednesday evening at 5.00.